OESC Releases Tips for Faster ID Verification

New online identity verification helps streamline unemployment claims and eliminate fraud

OKLAHOMA CITY – To mitigate a rise in fraudulent claims, the Oklahoma Employment Security Commission (OESC) is requiring claimants filing weekly claims on ui.ok.gov to verify their identity to process unemployment claims, as of Nov. 12. OESC is providing a list of tips to simplify the online identity verification process.

“The rollout of online identity verification is a huge leap forward, and we want to ensure that Oklahomans are able to verify their identity as quickly and efficiently as possible,” said Shelley Zumwalt, OESC executive director. “Without verification, claimants will not be able to claim unemployment benefits. In addition, Digital ID verification will happen every 90 days, so the sooner claimants can get used to the process, the easier it will be for future attempts.”

To date, more than 65,000 Oklahomans have filed through the new unemployment claims process. For those who have not yet verified their identity, the agency encourages claimants to follow a few simple guidelines when uploading the required images of the applicant’s photo ID and face.

Photo ID tips:

- Ensure all edges, especially the four corners are visible
- Ensure the photo is not blurry and is clearly visible
- Take the photo in a well-lit area
- Use indirect light to avoid glare
- Place the ID on a contrasting background

Facial photo tips:

- Have a plain, single-colored wall as a background
- Face the camera directly - include your shoulders and top of your head
- Have the camera at eye level - do not hold the camera too high or too low
- Ensure the area is well lit with no backlight
- Do not wear sunglasses or a hat, and ensure hair is not obstructing your face
This simplified unemployment solution is made possible by OESC’s partnership with IDEMIA, the global leader in augmented identity. Since the COVID-19 pandemic began, states have seen nearly $26 billion in unemployment fraud and spent several million more investigating cybercriminals. This technology was developed to combat fraud and ensure that residents can claim their benefits with ease.

OESC has implemented a hotline for those having issues with this initiative, and can call 405-521-2371 to get help.

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**About IDEMIA**

IDEMIA, the global leader in Augmented Identity, provides a trusted environment enabling citizens and consumers alike to perform their daily critical activities (such as pay, connect and travel), in the physical as well as digital space. Securing our identity has become mission critical in the world we live in today. By standing for Augmented Identity, an identity that ensures privacy and trust and guarantees secure, authenticated and verifiable transactions, we reinvent the way we think, produce, use and protect one of our greatest assets – our identity – whether for individuals or for objects, whenever and wherever security matters. We provide Augmented Identity for international clients from Financial, Telecom, Identity, Public Security and IoT sectors. With close to 15,000 employees around the world, IDEMIA serves clients in 180 countries. For more information, visit [www.idemia.com](http://www.idemia.com) and follow @IDEMIAGroup on Twitter.